



Terms of Use Online Service / Data Protection Notice

Issuing authorisations and instructions to the Company's third-party proxies

The authorisations and instructions issued to proxies via the online service, must be issued no later than by the end of voting at the annual general meeting on 26 July 2021.

If you issue authorisations and instructions to the proxies on time **both via the online service and outside the online service**, irrespective of the entry dates we will only regard those authorisations and **instructions issued outside of the online service** as binding. It is similarly not possible to use the online service to revoke or amend authorisations and instructions issued outside of the online service.

Using the online service

When receiving the proxy card, please check that the postal consignment is intact. If you have any suspicion that the online service has been misused, you can block the access by sending an email to hv-service.linde@adeus.de stating your address data and access card number. Your authorisations and instructions to the proxies will subsequently be revoked and erased. You will then receive an email message, and you can re-register yourself for the online service.

The authorisations and instructions issued to the proxies via the online service, must be issued no later than by the **end of voting at the annual general meeting on 26 July 2021**.

Given the current state of technology, however, the stability and availability of the online service for the regular annual general meeting of Linde plc may be affected by fluctuations and interruptions. Neither Linde plc nor its designated proxies have any control over the availability, functionality, stability and reliability of the telecommunications network and the internet services delivered by third-party providers. If, despite our security precautions, we identify any unauthorised external interference with the data stored and handled in accordance with the German Data Protection Act for performing the online voting process, we reserve the right to suspend or prematurely terminate use of the system without further notice. In this case, we will only consider votes submitted via the online service, for which any manipulation can be ruled out.

Disclaimer

Linde plc does not guarantee and accepts no liability for the functionality, permanent availability, stability and/or reliability of the online service or for the system access.



Irrespective of this, Linde plc accepts no liability for the internet services and network elements delivered by third-party providers. In addition, Linde plc accepts no responsibility for errors or faults in the hardware and software deployed for the online voting process, including those of the commissioned service providers.

This disclaimer does not apply if Linde plc or its vicarious agents are culpable of causing faults or errors intentionally or through gross negligence.

Data protection notice

a) Controller

The controller responsible for the processing of your personal data in the sense of data protection law is Linde plc. Questions, requests and comments regarding this privacy statement can be addressed at any time to:

Contact:

Company Secretary
Linde plc
The Priestley Centre
10 Priestley Rd.
Surrey Research Park
Guildford GU2 7XY
United Kingdom

b) Processed personal data

Linde plc processes the following personal data:

- Full name, address, email address, number of shares, class of shares, share ownership type and access card number, access to the online service
- submitted questions, instructions and voting behaviour
- online service usage history
- correspondence in connection with the annual general meeting

on the basis of the applicable data protection laws to enable shareholders who requested a proxy card or who were identified through intermediaries as part of an information request, made pursuant to Section 67d of the German Stock Corporation Act and/or corresponding Irish law provisions, and their proxies to exercise their rights in accordance with the applicable laws, in particular according to Irish company law, as well as the Articles of Association of Linde plc, with regard to the annual general meeting.

c) Purpose

The purpose of the processing is enabling you to attend the annual general meeting, vote, or ask questions.



d) Legal basis

The legal basis of this processing is Art. 6(1) (c) of the General Data Protection Regulation, as well as Sections 67d, 67e of the German Stock Corporation Act and/or corresponding Irish law provisions.

e) Storage of personal data

Personal data will be stored for as long as this is legally required or permissible, or as long as Linde plc has a legitimate interest in such storage, for example if there are any risks of liability under the applicable legislation. The personal data will be erased thereafter.

f) Communication of your data

Linde plc will only give its service providers commissioned for the purpose of hosting the annual general meeting, the personal data that is needed to deliver the commissioned services, and they will process this data solely in accordance with the instructions of Linde plc in their capacity as data processors. Personal data will, moreover, be made available to shareholders and proxies within the terms of the statutory regulations, namely by way of the list of attendees. In addition, we will transfer your data to other recipients outside of the company, which process your data in an independent data controller capacity, Art. 4 no. 7 of the General Data Protection Regulation. This can be for example public authorities on the basis of legal provisions. If you submit a question concerning the agenda via the online service, during the response process your name may be announced as the person submitting the question. If you would prefer this not to occur, please state this explicitly in the wording of the question.

g) Rights concerning your personal data

In accordance with Chapter 3 of the General Data Protection Regulation you have rights, exercisable at any time, to access your personal data, to have the data rectified, to restrict the processing of the data, to object to the processing of the data, to have the data erased, as well as a right to data portability. You can exercise these rights vis-à-vis Linde plc free of charge, by using the email address

dataprotection@linde.com

or the following contact details:

Linde plc
Corporate Secretary
The Priestley Centre
10 Priestley Rd.
Surrey Research Park
Guildford GU2 7XY
United Kingdom

You also have a right to lodge a complaint with the data protection supervisory authority in accordance with Art. 77 of the General Data Protection Regulation. Further information on data protection is available on Linde plc's website at <https://www.linde.com/de/datenschutzhinweise>.